

Service Information Bulletin

Engine

October 9, 2019

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RECALL 19V-XXX: ENGINE – COUNTERBALANCE SHAFTS

MODEL

Engineering Designation	Model Description	Production Date
G20	3 Series Sedan	November 20, 2018 – August 26, 2019
G29	Z4 Roadster	November 19, 2018 – April 3, 2019

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective October 9, 2019) on a small number of Model Year 2019 and 2020 BMW vehicles that were produced between November 19, 2018 and August 26, 2019. The counterbalance shafts may not have been produced to supplier specifications. This could lead to severe engine damage and engine shut-down. The engine will need to be replaced.

Approximately 217 vehicles are affected by this recall.

Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.